

sherif User Group Committee Meeting: 6th September 2017

Location: All Saints Library / Sir Kenneth Green Library, Manchester University:

<http://libguides.mmu.ac.uk/contacts/allsaints> - Oxford Road, Manchester M15 6BH, Phone: + 44 (0) 161 247 1324

Start time: 10.30 am. Finish time 3.30 pm

In Attendance: Fiona Bowtell, Cath Broadley, Jane Cooke, Yvonne Cotton, Adam Edwards (Treasurer), Klara Finnimore, Elizabeth McHugh (Chair), Elaine Mulholland (Vice-Chair) via phone, Amanda Parker, Nicola Tricker, John Taylor, Michelle Walker

1.	Apologies for absence None
2.	<p>Arrivals and departures – to include Enhancement Groups:</p> <p>Committee introduced themselves to new members and updated on summer activities. EMch welcomed JT and AP as new members of the committee. New potential OVID member Delyth from University of Cardiff. Scopus Enhancement Group chair has had to stand down and a new member is required. Web of Science Enhancement Group has been set up 5th October 2017 (the first in a year) and with a new chair. Unfortunately this resource does not pay expenses that MW explained this can be a barrier to attendance. AE suggested that we should explore the relationship between MIMAS and WoS to see how we can improve the function of the WoS Enhancement Group.</p> <p>Actions:</p> <p>EMch will contact the Scopus rep to see if the Scopus EG can be restarted Michelle to ensure concerns are communicated on behalf of ShERIF. JT will also investigate the relationship between MoD and WoS Enhancement Group and will look into attending the next meeting.</p>
3.	<p>Minutes of the last ordinary meeting</p> <p>Agreed as a true record.</p>
4.	<p>Matters arising</p> <p>Invite a member of SCONUL come along to the next meeting and see what we do. Ref works user day updated on that it reports to the Proquest Enhancement Group and this has been coordinated by AE this will take place on Friday 1st December at Glasgow Caledonian University. It will meet every 6mths to support users with the numerous changes to the platform/ product. AE will liaise with YC regarding the minutes being uploaded onto the ShERIF website.</p> <p>ShERIF prize – EM and MW have no further updates regarding the ShERIF prize. The schools will have a deadline of the middle of November as before. We discussed changing our approach and inviting students are aware of the prize and that they could ask their tutor to nominate them (as per previous meeting). For this session we could tweet and also get a notice into UKSG. EM and MW will continue to work on this. JC has offered to help if required.</p> <p>EMch suggested that the event went well with good attendance. In addition the website has been updated by YC to make it easier to join, content is renewed and all up to date as per previous minutes.</p> <p>EMch has to amend point 40 in the constitution regarding money for UKEIG. Work has been undertaken on the Job Descriptions within the committee. Dates for next meeting was discussed last week in November was suggested and</p>

	<p>therefore Jenny Carroll can be invited. AE will host the next meeting at Middlesex University. Action: EMch will set up a doodle poll to set the final date.</p>
5.	Reports on liaison activity
5.1	<p>JISC Collections eResources Group (EIRWG) – Elizabeth McHugh: EMch updated us on the meeting with regards to Open Access. The minutes of the meeting were circulated prior to the meeting. The next meeting is on Monday 11th September – including the membership of the group, the reporting structure. JISC Band review was also discussed.</p>
5.2	<p>EDINA – Elaine Mulholland – The last meeting was in May 2017. The meeting structure will remain the same.</p>
5.3	<p>Eduserv – Nicola Tricker The report/ notes has been circulated. EDUSERV Chest agreements are being separated and they are in a new area of the website. There has also been a restructure and a relocation of offices to Bristol. The partnership agreements are being re-negotiated (based on the last event).</p>
5.4	<p>Research Councils – John Taylor John discussed how he could start to liaise with colleagues regarding this area.</p>
5.5	<p>FE: Amanda Parker Discussed the FE landscape that has been changing over the last 4 years. How area based reviews are impacting on the colleges. She also discussed the development of apprenticeships within in FE, skills that are required by local businesses, Brexit and students taking English classes. There are growth areas such as access courses and then can follow through with HE courses. Action: EMch to raise FE licences as an AOB for the JISC Collections group.</p>
6.	Reports on enhancement groups
6.1	<p>BSOL – Fiona Bowtell – Fiona has circulated the report. Fiona has recruited new members of the EG and reported the new membership worked well. Fiona reported that the licencing negotiations have gone well. The next meeting with the product manager is scheduled for the 14th Nov. There is discussion about having a new interface for academic use. Two meetings per year are scheduled.</p>
6.2	<p>IHS – Emma.Delaney@uwe.ac.uk Clarified the two acronyms – IHS and CIS. Notes have been submitted and will be added to the website. Action: YC to contact the committee to gain clarification that can be reflected on the website.</p>
6.3	<p>EBSCO – Sarah Thompson and Robbins, Sarah <S.J.Robbins@ljmu.ac.uk> (new secretary) Previous meeting notes have not been added to the website and we are waiting for agreement from EBSCO. EMch has requested Sarah Robbins to provide notes for the EG in summer. Actions: EMch to follow up. Amanda will report back on both Flipster and the new EBSCO Reading Lists system.</p>
6.4	<p>Ovid – Mark Clowes / Luke Collert: No report</p>
6.5	<p>Proquest – Adam Edwards AE reported back from the meeting and the minutes are on the website.</p>
6.6	<p>Scopus – Sarah Taylor / Klara Finnimore:</p>

	No report as per section 2.
6.7	Web of Science – Michelle Walker / Linda Humphreys No report as per section 2.
7.	<p>Marketing and website: The website has been organised and includes the new branding. The two articles have been submitted to CILIP. No feedback has been received regarding these, although the increase in membership could in part be attributed to the topic. Marketing via the mailing lists is worthwhile. AP suggested the NoWAL Regional groups. UKSG mailing lists. JISC have two FE events that AP could promote the event at those.</p>
8.	<p>ShERIF Prize: The prize will go ahead as per section 3.</p>
9.	<p>Event Planning – February 2018 event:</p> <p><i>Potential locations in London:</i> CILIP EMch to contact NT to contact the following: Student Central (UCL) Hughes Parry Hall University of the ARTS Friends House (AP to establish contact details)</p> <p><i>Potential Dates:</i> Between 19th Feb – 28th Feb</p> <p><i>Potential Topics:</i></p> <ul style="list-style-type: none"> • Student engagement with their learning (learning analytics) • eResources (DATA) supporting the student progression • GDPR • eResources data being inconsistent and not comparable <p><i>Possible titles:</i> What does your eResources data really tell you?</p> <p><i>Potential organisations/ suggestions for presentations:</i> We discussed lightning talks and how these could be used to get more activities and information across. EMch to Investigate: JUSP Counter JISC Legal to talk about GDPR In addition we talked about colleagues at institutions presenting. University of Sunderland – MW OU - FB</p> <p><i>Potential Participants:</i> AP to contact James Clay regarding being a keynote on the Intelligent Campus and the use of data. EMch to talk about issues with getting the data Tiffaine Dickenson eTextBook project statistics – NT Possibly JT to present on Research agenda for this area.</p> <p><i>Timescale:</i> The day's agenda to be confirmed with timings.</p>

	<p>Actions: A number of committee members to investigate locations, presenters and topics.</p>
10	<p>Changes to the constitution The potential changes to the constitution were discussed and it was agreed that they would be ratified at the next AGM. The key points could be on a PowerPoint sent out before the meeting. These could also be projected during break time during the event. Action: AE to consult with the auditor to ensure wording is correct for Point 38 and to follow up with CILIP.</p>
11.	<p>Treasurer's Update: AE reported that the membership has increased from 97 to 113 at the same time last year. He also cautioned that a number of these were three year deals and that had to be factored into the current financial situation. Action: AE is still trying to identify a payment HCC.</p>
12	<p>Admin, finance, constitutional, roles, committee members: EMcH explained that there were a number of offices up for re-election in 2019 (Chair, Vice-Chair and Treasurer). It was also stated that we currently have a full committee. Our current admin support colleague will be leaving on maternity leave in Dec/ Jan 2018. Action: JC to investigate a replacement.</p>
13	<p>Mailing List Cath confirmed that the mailing list is up to date.</p>
14	<p>AOB: JT stated the price for the prize is worthwhile because the distance learning course at Aberystwyth enjoyed the exposure from the prize being awarded in the local press and within the University.</p>
15	<p>Date and place of next meeting: Mark Toole from Sconul and an EDINA representative may be able to attend. Date of next meeting will be W/c 24th November. Action: EM is going to investigate.</p>

BSOL Academic Panel Meeting Agenda : Confidential

April 27th, 12pm

BSI, Chiswick Tower

Attendees:

Simon Powell (SP) – Director of Product Management

Robert Dunn (RD) – Product Manager

Morgan Stolliday (MS) – Assistant Product Manager

Tatiana Luboshnikova (TL) – Marketing Executive

Bob Shearwood (BS) – Marketing Manager

Fiona Bowtell (FB) – The Open University

Alastair Sleat (AS) – UWE

Elizabeth Martin (EM) – De Montfort University

Paula Anne Goodall (PG) – University of Birmingham

Linda Gilbert (LG) – STFC Rutherford Appleton Laboratory

Clare Whittingham (CW) – Teesside University

Apologies:

Deborah Brown – Head of UK Sales

Alban Smith – Head of Licensing & Partnership

BSOL roadmap and development update:

Recent feature updates include ASTM content set (12,500 standards), PDF annotations and a re-brand for a slicker and more intuitive user journey.

BSI are looking to understand more about what content sets customers want within BSOL. BSI are potentially looking at ASME, API and SAE but it is all at the exploratory stage at the moment. There is a complexity in offering new content and as ASTM has recently been added BSI will be monitoring how that is received before looking further. Sherif asked if it would be an extra cost for the 3rd party content sets - if these were to go ahead that would likely be the case.

EM enquired about users getting access to bibliographic information for 3rd party content sets even if it isn't in their subscription. *MS* confirmed that all users get access to bibliographic information as part of any BSOL subscription however the download functionality would be limited.

For 2017/18 BSI are looking at Family Tree's and recommendations to help provide more bibliographic data to users as well as content fragmenting and mobile platform optimisation.

Shibboleth development is currently being looked at. *AS* inquired about when this would be delivered. *MS* explained it is currently TBC but BSI are hoping to make progress in 2018. There is a technical difficulty in ensuring BSI can offer both Shibboleth and Open Athens and BSI want to make sure that Shibboleth isn't being implemented at the sacrifice of OA.

At the end of May BSI are undertaking a pilot for expert commentary and tracked changes for the fire module (GBM08). Expert commentary is where commissioned industry experts add commentary explaining the standard and what the changes mean. Tracked changes, similar to other industry products, provides a visual key to show changes in new standards. Circa 40 documents will be provided and the trial is currently estimated to last for 3 months but may potentially be extended. AS noted that the pilot should run to the end of the year to ensure the best exposure to academics. SP explained how the goal of the project is to test if BSI can produce the content and understand if it brings value to users. The c40 standards are composed of recent publications, controversial standards and popular standards. RD explained how BSI Essentials use the concept and commentary in an already established product.

SP explained how the roadmap will evolve over the next 12 months. BSI are currently waiting for a senior PM to join the business and assume responsibility for BSOL. BSI hope to have someone in place in the coming months.

Marketing update:

TL explained what marketing are already doing for educational institutes. This includes guest lectures, BSOL training, case studies and free materials. There is also a newsletter that goes around including product updates as well as digital training and blogs. All of the materials and lectures are free to BSOL customers.

For 2017/Q1 2018 TL outlined that they are planning on doing BSOL usage videos to help support and train individuals. They will also be doing road-shows during the fresher weeks as well as joining post grade students to understand how BSI can help and interact with them. TS is going to be getting in touch with universities in the coming months.

TS also introduced a research challenge which there will be more details on next year. LG mentioned for PhD students the period of engagement would be weeks rather than months.

BSI are at the concept stage for a BSOL education platform that offers additional features tailored at students. Suggested changes were; revised modules based on academic curriculum, standards trees, optimised viewing modes and more international content including books, references etc. The feedback from Sherif is that they would rather BSI prioritise other features such as Shibboleth / Email notifications over a new platform.

Sherif update on BSOL usage

AS/ UWE – They tell users about BSOL particularly in the final year. Don't get many questions from users. Their discovery service highlights the standards and takes users to BSOL directly.

EM / De Montfort – Their usage this year is higher than the last 2 years. They promoted BSOL to last year's students and are aiming to teach PhD students as well. EM believes they are getting value from BSOL as it costs less than an inter library loan. Undergrads typically find BSOL via their library search.

PG / Birmingham – They teach BSOL at the beginning of the year to all types of students using in house resources. Typically students go direct to the document, forget they used BSOL and then just search through the library service instead of BSOL. They get occasional queries around content and where to find it.

CW / Teesside – Students don't use discovery within BSOL they search through the library database for British Standards. They like the usage of stats as it helps them justify their subscription. They get

queries on why certain standards are not available and why some are only available as CD Rom vs. PDF/Hard copy (*MS* will follow up directly on this and liaise with *CW* on this)

FB / Open University – They have a different set up as a lot of students are remote working. There is no set induction but they offer teachings for BSOL i.e. for the first engineering module students are taught how to use BSOL. They also use Primo. For PhD students and engineering masters they get face to face training. All other users are training online with online embedded activities.

Questions / feedback from Sherif

FB was looking for more personalisation features such as alerts. *MS* explained how BSI are looking at alerts for academic institutions at the moment however it is challenging as we have no way to define individual users at this stage. BSI may potentially look at associating email addresses with certain lists to avoid students needing their own accounts but this needs further investigation.

JISC have received a new deal from BSI and there should be more details on that soon. There was feedback to include more flexibility for overseas users and partnerships.

The statistics that come via email are in a spread sheet and difficult to interpret. BSI will look at other ways they can display their data in a more valuable format to ensure it is easily digestible and in line with other reports Sherif receive.

EM asked what effect brexit will have on standards. *MS* explained that it is business as usual. Standards are an important part of the British economy and that is unlikely to change. We provide ISO with a lot of their content so we are a big player globally as well.

Close

Minutes of the ShERIF CIS User Enhancement Group

26th January 2017

Present: Emma Delaney – *Chair* – Faculty Librarian, UWE Bristol
Simon Alcock – IHS Markit General Manager, UK Local Products
Jonathan Silver – IHS Senior Product Manager for CIS
Ruth Wilkinson – NBS
Simine Marine – Serials/Systems Librarian, Architectural Association
Ian Badger – Learning & Teaching Librarian, University of the Creative Arts
Emily Stock – Liaison Librarian, University of Sheffield

1. **Welcome and minute taker** **Action**

ED welcomed new members and outlined the remit of the group. ES agreed to take minutes.

2. **Actions from the last meeting – 9th February 2016**

Section 3. CIS update – feedback on how students resolve designs or work on construction forensics. Given the change of committee membership it was agreed that feedback on this specific issue is no longer required.

5. Discovery solutions – see agenda item 6

6. Membership – now complete

3. **Update from HE**

UWE Bristol (ED)

There is continued emphasis on moving toward digital collections. Print journals are largely no longer available and the feasibility of moving to online books only is being investigated. Librarians are encouraged to explore alternative options with module leaders if an ebook is not available. The initiative is not being driven as a cost saving exercise but rather as a selling point for students. The library is continuing to provide support for wider academic skills. Time allocated for workshops has not been increased so some databases do get a smaller mention. With this in mind it helps if the platforms are intuitive to use.

University of the Creative Arts (IB)

IB is working closely with colleagues to deliver students skills workshops in conjunction with other services. Professional practice colleagues are promoting CIS all the time. IB concentrates more on other platforms during workshops as they take place when students are concentrating on researching academic sources for assignments. The library still has a mixture of print and electronic resources but there are budget pressures. Statistics are becoming increasingly important in collection management. Areas of course development include robotics, BIM, creative coding and a new module covering architecture interiors and set design.

University of the Creative Arts (SM)

As part of her role SM runs research skills sessions for students. They are usually an hour in length and cover lots of content including Ebsco to

support assignments. More time is needed and students often find different access points for resources confusing. CIS used to only be available on computers in the library but it is now available more widely via the library catalogue. It is hoped that this new access route may also help improve usage figures. Robotics is a new subject area within technical programmes in addition to 3D printing. Print resources are still kept at the library.

University of Sheffield (ES)

A combination of factors has meant that the budget for material is particularly tight this year. ES meets students at the beginning of their studies for a brief introduction to library services and then again as their studies progress for project preparation / literature review workshops. CIS is demonstrated to Civil and Structural Engineering students. The Library has recently undergone a restructure and now includes specialist teams to support open access and research data management. The University has recently developed a new Learning and Teaching Strategy. Key themes include working across boundaries and encouraging students to learn outside of their disciplines. New and varied modes of study are also being explored with flipped learning, webinars and blended learning.

4. Feedback from HE

Punctuation and use of basic / advanced search

ED noted that the basic search and advanced search produce different results depending on where punctuation is placed. The Architect's Pocket Book was used as an example. RW will investigate this further.

RW

Boolean

ES asked where it is best to use Boolean searching if at all. RW explained that Boolean can be used within the basic search box but not the advanced search option. Help notes will be clarified for best use of Boolean.

RW

Openly accessible direct links to documents

SM noted that the direct links to documents produced by downloading to Excel do not push users toward IHS authentication. Documents can be openly accessed by anyone with the link. The problem was confirmed during the meeting and will be investigated. Use of WAYFless URLs was discussed. WAYFless links are specific to an institution and enable users to access subscribed content direct. SA asked if it would be possible for SM to provide more information about use of WAYFless links to help development in this area.

JS/SM

SM

Option to reset password details

ES explained that the option to reset your MY CIS password is not currently generating an e-mail to the user. JS will investigate.

JS

5. CIS update

IHS Markit merger

SA outlined the background to IHS merger with Markit financial services which took place in March 2016. There will be changes to shared services but no major changes to CIS. A new platform is being developed (Engineering Workbench) which moves towards enabling the user to search institutional holdings in addition to subscribed content. There was discussion regarding market use of CIS. CIS is still the lead product for IHS in terms of the construction industry. There is a minimum price for CIS and although it may not be used by smaller companies it is used by many top architectural firms in addition to local authorities. It is a product that students will see as they move into employment. CIS includes access to content from 503 publishers.

CIS demonstration and update

JS noted that there had been a major refresh of the platform over a year ago and it now includes more personalised and collaborative features. CIS has also been optimised for mobile use. Users do need to register for a CIS account to be able to make use of MY CIS and collaborative tools. Developments are being introduced each month rather than larger updates every six months. Documents can now be saved to named project folders, details exported to Excel and watch alerts created. The option to share folders to reflect the more collaborative way in which people work will be soon be released. The CIS homepage will start to look different and include promotion of MY CIS features. Positive feedback was given about the new interface of CIS. Although project folders will be useful for live demos and workshop tasks the difficulty of encouraging students to sign into another platform was noted.

Standards and links to the BSI shop

If a BSI standard is not available in full text within CIS there is an option to include direct links to the BSI shop on the abstract page. This option is not the default and needs to be selected from search options. ED noted that it would be helpful to include links so that students can find out if the full text is available elsewhere within institutional library collections.

Interest pages

Interest areas (areas that have been flagged as being of high interest by CIS users) can now be watched. Users need to log into MY CIS and select to watch from the Interest overview page. A weekly e-mail will be sent updating users on the status of documents.

NBS briefing

RS explained that the briefing has moved from being a pdf document to a web page. The format is more interactive and allows freedom of content and links to videos. It also provides recommended reading with links to CIS.

NBS create

SA asked if any users were currently making use of NBS Create. The software requires a separate subscription and representatives were not

aware that it is being used within their institutions.

6. **Discovery Solutions Progress**

Due to staffing changes this is an area that did lose a little momentum. A request has been put forward by a client to integrate CIS content in the EBSCO discovery service. A meeting has taken place to take this forward. This is being seen as a trial and data has been provided to establish if progress in this area is possible. A decision will be made regarding further develop in this area once the trial has been completed. There are currently concerns regarding access to content (particularly standards) and the suitability of metadata. ED noted that BSOL content is discoverable. RW asked if discoverability has been researched by group members and if it would be possible share any knowledge in this area. ED offered to ask colleagues if there is any knowledge that they could share. There was some discussion around whether discovery systems are always the best solution. Although not all content is discoverable it was generally felt that there is an expectation by users that information is accessible from one place rather than many different access routes. It was noted that once in employment students may need to access a number of different platforms.

ED

7. **Referencing – RefWorks/EndNote export**

Exporting document details to reference management software

SA asked where in CIS it would be best to locate the option to push results to reference management software such as EndNote. Two options were given – the option to push the details of multiple entries from search results and a link from an individual document abstract page.

Exporting to ris or csv file formats

The option to export details to a ris or csv file format was discussed. This generic file could then be imported into any reference management software. ED noted that ideally this file would bring with it a link that takes you back to the original document / record page. It was felt that this may be the best option and more investigation work will be carried out to explore this further.

JS/RW

8. **AOB**

ED asked if it would be possible to make changes to the IHS access page that currently provides the initial “view product” link to CIS.

SA asked about changes to pricing in relation to Jisc bands. Not all representatives are in a Jisc band and most are not directly involved in managing subscriptions. It was felt generally that price increases incurred may be cancelled out by other platforms being slightly reduced in price.

Date of next meeting – July/August 2017

- You will note that I am referring to Chest rather than Eduserv. This is because their new director instigated a restructuring (don't they all!), and whilst Chest will still be under the Eduserv umbrella, it will have its own separate website – which you may well already have been informed about, at www.chest.ac.uk. This is to make the Chest content easier to find and navigate; the Eduserv website was certainly a bit cluttered and you needed to know your way around it. The website currently looks pretty much the same as the old Eduserv one at the moment but that is due to change, and at some point there will be a redesign and a relaunch. Jenny and Nikki survived the restructuring, you will be glad to know.
- Nikki is no longer Nikki Green, having married her long term partner – she is Nikki Rowe now (Nikki.Rowe@chest.ac.uk). Also Jenny's email is now jenny.carroll@chest.ac.uk.
- Also they are looking to cut costs by moving from Bath. As you can imagine rents are high in Bath, and they have a new landlord who wants to raise them higher. So, despite their current building being very pleasant and well-situated, it seems a move to Bristol, where rents are a bit lower, is on the cards. New premises have been obtained – somewhere near Temple Meads, I think, so actually it will make it easier for me to get there than to go to Bath – and the move was being discussed for either just before Christmas or in the new year. Watch this space. One of the outcomes of that is that many of the Eduserv and Chest staff live on the wrong side of Bath to get to Bristol easily, so it is likely to involve staff working from home much more than they do currently.

Update from ProQuest: Adam Edwards:

- Adam Edwards is now chair
- RefWorks User Days: The ad hoc group is now reporting into the sheriff Proquest EG, so as to give it some continuity. RefWorks asked we meet every 6 months as the product is still having major work done to it. I've coordinated this and we now have meetings set up on 1/12/17 at Glasgow Caledonian, a possible meeting on 18/6/18 at Royal Holloway University of London and December 2018 at the University of Central Lancashire.
- RefWorks product: Probably the area of most concern for PQ customers. At the moment it is being spun as Undergraduate ready, with postgraduate ready in 2018. This of course reflects the far too early release of the new version which is still not as good as the legacy version for Phds.
- There were details questions on a number of products discussed following a request to sheriff users for issues.
- Next meeting is on 5th December 2017 at the University of Birmingham. We look forward to seeing the new library.
- ASSIA – Abstract in downloads:
- At the last sheriff Proquest EG, we discussed ASSIA, in particular the need for abstracts to be downloadable. Proquest asked for examples of where this is important to research, so please can sheriff users with ASSIA assist me with this?
- EBook Central time out issues:
- If anyone is experiencing this problem, raised by two member libraries, please can you pass on the specific examples to Proquest so they can investigate.

Notes from Web of Science Enhancement Committee meeting

2 February 2017

Present: Ross McIntyre (MIMAS), Norma Williams (MIMAS), Vicky Legge (JISC), Massimo Giumta (Clarivate Analytics), Linda Humphreys (University of Bath and SHERIF rep), Angela Goldfinch (Imperial College), Gregor McDonagh: NERC. Several other members of Clarivate Analytics joined us by telephone.

1. Minutes and actions from last meeting (29 June 2016)

Noted that the JISC renewal had taken place. LJH said she was disappointed that no specific mention had been made of BIOSIS, in the renewal email. We noted that Nigel Robinson had been doing some useful promotional work on Biosis, with several blog posts. MIMAS have also been specifically mentioning it in training updates.

There was a discussion of the change in landing page from 'all databases' to 'core collections'.

2. Service status report

The number of subscribers had slightly decreased, with 2 FE colleges dropping subscriptions.

3. User feedback

We worked through feedback received by MIMAS since the last meeting:

Bangor had requested a new metric to account for individual contributions to papers (quantifying authorship to a finer degree). Clarivate said that last year their primary focus had been on author disambiguation.

Nottingham had reported problem with getting links from WoS to JHCD when off-campus (unless on VPN). This is an ongoing problem.

QUB asked if it would be possible to have service status announcement in the interface to alert users to any problems. This was in relation to a bug that has since been fixed. There was a discussion on communication mechanisms later in the meeting.

A request for the landing page to be determined by the institution: Clarivate reminded us that direct links were available.

Rothampstead suggested a change to the wording on the alternative login page: this has been done.

Bath pointed out a problem with analysing results in the 'all databases' search, where a large number of apparently anonymous papers appeared even though authors were assigned to the records. This has been fixed.

EndNote: a number of queries had been received from University of Bath

Could EndNote groups be clearly displayed in the desktop version as they are in the online version. This was an excellent suggestion and is actively under consideration. They aim to make the desktop and online versions more similar.

Could there be a clear indication when a reference is in the generic format because the EndNote style doesn't contain that particular reference type. Another excellent suggestion but it would entail substantial work in the EndNote formatter.

Endnote in-text citations distort the word count on a student's assignment. Clarivate said that Word is counting field codes as words and there is a workaround (turn field codes off before looking at the word count). Noted that 'track changes' will also cause a problem with the word count.

A request for improvements to the style editor: Clarivate Analytics said that more detail would be helpful. LJH said in general terms this just means make it much easier and more intuitive to edit styles.

4. Other outstanding enhancement requests

Would like a means of importing references from Web of Science into ORCID. Clarivate said they and ORCID need to work jointly on this, they couldn't resolve it alone.

Ability to edit the previous search without using advanced search: CA said they will be seeking user feedback on ideas for improving searches. Imperial and Bath volunteered to help with this.

5. Sherif (previously JIBS) matters

Apologies had been sent by Michelle Walker who has taken up a new post at Sunderland and is not sure if she will be able to continue on the committee. Linda Humphreys said that she will come to one more meeting and then stand down. We will seek new Sherif reps for WoSEC.

LJH raised the issue of communications, for updating the community on new developments and for notifying the community about any downtime of the databases or EndNote. Normally a PowerPoint presentation with information about forthcoming developments is sent to users after WoSEC, but that has not happened since June. MIMAS and CA agreed to review mechanisms for communicating new developments, both before and after they have happened. They would also look into the best way to notify the community about outages: a few hours of downtime isn't a disaster for an individual researcher, but it's very important that anyone teaching students how to use the database is notified of any problems ASAP.

6. WoS developments and enhancements (Nina Chang)

- There had been improvements to the 'all database' search, particularly the 'analyze' feature. You can now group and rank records in the all databases search. Also you can now see the precise number of results when searching and refining a search (previously you only saw an approximate number).
- In November there were enhancements to funder acknowledgements: the data has been captured since 2008. Medline (1981-) and Research Fish data has been added. A total of 1,500,000 records have been enriched with this data.
- Also in November improved handling for retractions was introduced. There are 2 types:
retraction = a notice that an article should be withdrawn

retracted publication = an article that has been withdrawn
- a new document type called 'data paper' has been added. Basically this is an article describing a dataset or collection of datasets.
- The Biosis taxonomic data help file has been improved and a Biosis awareness campaign has commenced.

Forthcoming enhancements:

- Expand output of WoS data: we will be able to export 5000 mini records at a time. Two new output fields will be available: open access and 'hot paper'.
- Expanded capability for marked lists, increasing size from 5000 to 50,000 references (e.g. to make it easier to upload into InCites)
- Content enhancements: the Emerging Sources Citation index will have a 10 year archive on the first 5000 titles by the end of Q3. They will continue to build ESCI until there are

approximately 7500 titles. Emerging sources are defined as journals that don't fully fit criteria for inclusion into WoS, e.g. they have not yet established a strong citation pattern, but are deemed 'worthy'.

- Conference Proceedings Citation Index 'backfill': adding missing co-author addresses in proceedings and completing volume gaps and assigning authors to institutions.
- Timeliness: ability to capture articles in press. The challenge is matching citations accurately.

7. EndNote developments (Meredith McCusker, product manager)

- EndNote X8 was released in November. For anyone still on X7, it is recommended to upgrade to 7.7.1 as this includes a fix to online search and import from PubMed.
- X8 included extended library sharing, with up to 100 others. Sharing between X7 and X8 users will work (she will send slides). The shared library feature was first released in X7 .2.
- They are trying to have matching icons across Mac and Windows platforms, so some buttons will look different.
- 'Reference update' has been streamlined
- X8 requires Windows 7 SPI or later. CWYW will work with Word 2007 onwards.
- The iPad version update was released in the App Store on 9 January: improved file attachment handling; freeing up space by compacting the database.

Plans for the first half of 2017:

- self-service webpage
- improved user experience on endnote.com/downloads/styles
- updates across desktop, online and iPad

IC reported issues with losing data too easily when sharing libraries. There is a need to have separate libraries, some to share and some not. There were issues with synching. CA replied that the ability to share more than one library or a subset of the library (e.g. a group) made sense.

8. JISC agreement renewal

Converting JCR to JHCD led to a delay. The agreement was released at the end of October, with options for an annual or three-year renewal. There were a lot of changes in the new agreement as the old one had become unwieldy. Vicky noted that there was a separate licence for the perpetual element (JISC purchased) that users had to sign in order to get access. There had been some authentication issues. Further updates will be needed to the licence to reflect the new company (Clarivate Analytics).

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