

# Sherif Clarivate ProQuest ExLibris Enhancement Group – Sept '24 meeting update

Please find a summary report of the June meeting.

- A group member recently stood down so I am attempting to recruit from the wider sherif user group.
- A major ongoing issue for the user community is the delay in article level details from jisc collections updates appearing in library collections details. The conversation around causes of delays, and communication of issues was fruitful, and we shall revisit progress at the next meeting.
- One member library's ebook linking problems were discussed and effective workarounds agreed within the meeting, thus proving the ongoing real value of this group to sherif member libraries.

We continue to invite as guests to the meeting a representative from any library raising an issue. This is very beneficial as that library can explain the context, answer questions, and hear the answers first hand. Meeting online enables Clarivate to field product managers to answer questions and provide product updates, thus improving information flows whilst reducing environmental impacts.

My thanks to all the sherif members who make up the committee for their work in making this a success.

Wendy Mears

Chair – Sherif Clarivate Proquest ExLibris Enhancement Group.