

JIBS User Group Committee Meeting 2<sup>nd</sup> September 2013

Library: DMS Watson Building

UCL

Minutes

**Present:** Fiona Bowtell (FB) (Chair); June Hedges (JH); Elaine Mulholland (EM); Louise Cole (LC); Julie Hamley (JHam); Andria McGrath (AM); Nicola Tricker (NT); Adam Edwards (AE); Steven Hardy, (SH) (FE Rep); Yvonne Cotton (YC); Nadine Edwards (NE); Maggie Johnstone (MJ); Lynne Meehan (LM); Elizabeth McHugh (EMH);

1. **Apologies for Absence:** Catherine Parker (CP)
2. **Minutes of the last ordinary meeting** (April 2013): Approved
3. **Matters Arising:**
  - **AGM minutes:** Completed. Updated constitution not received by YC to put up onto the JIBS website.  
**Action:** FB to send constitution to YC
  - **Vacant posts:** filled – action completed
  - **Twitter account:** done – set up by NE
  - **Geospatial Group:** ongoing.  
**Action:** EMH to contact Edina and enquire about it
  - **JIBS Prize winners:** ongoing: no submissions as yet: Review group to be JHam, FB, JH and EM and EMCh.  
**Actions:** JH to send list of library contacts to JHam. JHam to chase library schools for submissions and to publicise again via JIBS blog, newsfeed, JISC mailing lists, LIRG (Library and Information Research Group).  
FB to send prize criteria to LC for Google Docs.
  - **Ovid group:** done: FB e-mailed Mark Clowse. There will be a meeting in November. Other than that there is nothing to report.
  - **Committee Roles:** done. CP to be secretary till 2014 AGM and MJ to join events team
  - **Contacts / Marketing:** ongoing. NE has set up Twitter account.
  - **Event:** moved from July to 26<sup>th</sup> November 2013. Set as agenda item.

4. **JISC Liaison**

**JISC Collections eResources Working Group: EIRWG (LC): July 2013 meeting**

The group now has a working plan to include eBooks and their new working models and is looking at Open Access, is trying not to go against what other consortia are doing e.g. SHEDL; SUPC. The group has talked to Oxford University Press, who are amenable to Open Access. CUP are less so. EIRWG are looking at how to decrease access cost in terms by looking at how Open Access influences costs of subscriptions. Subscriptions are going to be doing a re-balancing act for the next few years.

EIRWG is looking at: costs of subscriptions regarding the new JISC banding; access for overseas campuses and costs associated with them; how when deals are being negotiated; how to get feedback from the end users; how non-traditional courses are resourced e.g. through MOOCs and the licenced resources that might be accessed through them.

EIRWG notes that JISC is keen to get more deals to help FE e.g. trying to find an FE deal for British Standards Online.

## General Discussion ahead of JISC Collections Meeting:

JIBS committee discussed:

- students accessing Pearson material e.g. the Pearson University <http://www.thecompleteuniversityguide.co.uk/pearson-college> and how it is working with lecturers and students to deliver courses;
- print on demand – is this removing the need for libraries?;
- lecturers choosing textbooks from particular publishers or being tied into them. Is this academic freedom or funnelling choice?
- the above points to tie in with reading lists discussions;
- alternative library content providers e.g. Course Smart, Vital Source (being used at Plymouth in their faculties and the faculty budget is paying for it, leaving the library out of it ). So if academic schools / departments are going off and doing things individually where does that leave the library service? There are cost implications and there are “serendipitous” access implications. Would students be willing to pay a small fee to get access to textbooks?
- what about eBooks –are they user friendly? Do they mimic the user experience with print? Not currently
- the world is shifting away from the database and end user focus. Where does JIBS sit in relation to this and to In the Open Access world?

### **5. Reports on Liaison Activity**

**Edina Management Board Report:** update by EMH. Minutes of latest meeting (June 2013) will be sent out after they had been approved by the Board. Discussion at JIBS was around how the Edina Management Board works and their relationship with JISC and JISC Collections.

**Eduserv:** NT/JHam: no meeting had taken place since the last JIBS meeting, so no update to report.

**FE:** SH: he is still trying to work out how to get the FE library community involved in JIBS. This can be difficult. There is still the perception of HE being rich and FE being poor.

**eBooks for FE** – SH feels that there are many old versions of titles in the collection. The licence agreement runs out at the end of the 2013 / 14 academic year. Discussion took place about further FE involvement with JIBS, possibly by running a parallel session for FE at the JIBS workshop on November 2013. Caren Milloy is confirmed to be a key speaker at this event and Elaine Mulholland will be speaking from an FE perspective at this meeting. It could be possible to use the meeting on the 26<sup>th</sup> to gather information and feedback about what comes after eBooks for FE.

**MIMAS:** JHam: no meeting since April.

**Action: JHam** to get info from James??

**Research Councils:** MJ: are having difficulty in dealing with eBooks. They don't want the big packs that HE have. In 2016 the Medical Research Council is moving to a new building which might possibly have an impact on library services.

### **6. Reports on Enhancement Groups**

**ACM:** FB: not happening; not going to happen. Remove from enhancement groups.

**Action: FB**

**Proquest:** JH: Enhancement Group: ProQuest took it seriously and sent senior people over from the US to attend the group. They like having the input of librarians on the ground. The group discussed new products including the Art and Architecture Archive, that are available for trial. They have a new mobile friendly website but no app. They have the eBrary results on the main platform but presented in different tabs. They prioritise their enhancements and for enhancements e-mail the JIBS rep on the group to take it forward.

**RefWorks:** new in RefWorks: Refshare which now works so that people outside of the RefWorks network can see the information. This can be / needs to be requested from ProQuest. RefFlow: an put PDFs into RefWorks but there are licensing and copyright implications doing this that need to be considered.

Shibboleth granularity: ProQuest were asking why people were not making more use of this function.

ProQuest also recruiting new sales reps and issues were also raised relating to invoicing. JIBS committee were encouraged to fill out any questionnaires sent out by ProQuest.

**British Standards Online:** HS: no meeting since November 2012. Point to note: BSI have had problems when they do enhancements to the package. There are problems with user testing.

**I.H.S.:** FH: no meeting lately

**EBSCO:** ST: report from enhancement group was discussed. In the enhancement group meeting discussion took place about the metadata and resource discovery and interaction with other resource discovery systems other than EDS. As a result of the way EBSCO collections interact with other resource discovery systems students are thinking that the EBSCO collections are not as good as they actually are. However, EBSCO is unlikely to change their interactions with other companies at the present time.

**Ovid:** MC: meeting due to be coming soon but no specific date set.

**SCOPUS:** Carol Rhodes : meeting took place on the 22<sup>nd</sup> April and next meeting will take place on November at Kings. Discussions included how the SCOPUS affiliations are causing problems and the SCOPUS api is not working with Pure. Further, SCOPUS is not working well with any version of IE so people need to use other browsers. Elsevier has acquired Mendeley, although there are possibly still free versions available. SCOPUS metadata is not great. People are using SCOPUS citation data for the Ref. SCOPUS has a free api (by contrast the Web of Science API need and incites subscription to make it work). The SCOPUS api is bringing in the author lists in the wrong order.

**WoS:** AM: no meeting for a while.

**Lunch:** with Carolyn Alderson and Liam Earney, JISC Collections and KB+

7. **Meeting with: Liam Earney and Carolyn Alderson:** This section of the meeting was chaired by Louise Cole (LC)

FE: Carolyn Alderson spoke about how finding affordable content for FE is an issue e.g. Kent colleges consortium went to JISC because they are worried about changes to the way HESA stats are being reported and how low numbers of HE students access their content. The Kent Colleges are concerned about how to get access for HE students for publishers of journals content.

JISC Collections are working with Sage, Wiley, Taylor & Francis, Springer, Elsevier, Edina. EBSCO is not happy to work with JISC on this. Problems arise when the colleges want access to shared content but some of the colleges might only want access to some of the content. Springer provides access to FE colleges with FE pricing but FE pricing is still too high for FE colleges to pay. Springer is offering a one year free trial to FE colleges. Wiley is offering a 3 months free trial to FE colleges and is working on pricing. So the question is, how to broaden out access to all FE colleges?

Textbook arena: is there a role for JISC? This is a challenge because publishers have a route direct to students for textbooks for pricing and are not willing to work with libraries. Textbooks are an issue for libraries. HE libraries spend £20 million on textbooks. The whole textbook market is considered to be worth over £200 million. Hence the reason the publishing companies not being too keen to engage with JISC or with HE libraries on textbooks. Textbook access is an issue for JISC in negotiations. Aggregators are covered by regional consortia. Textbooks are being sold individually to students via their academic departments and not via the libraries. JISC Collections is aware of what is happening but has no detailed information about which publishers and institutions are working this way or the costs involved. There are concerns about which publishers the institutions might be using, the (lack of) serendipitous access to textbooks if the textbooks are only going to one student cohort.

M25 eBass project: <http://ebass25.rhul.ac.uk/project-aims/> looking at small regional consortia. Small consortia have more controlled remits. Wider access means wider problems.

eBooks for FE: more titles are becoming available in September 2013. There will be a new procurement going through in 2014.

JISC wants to make other issues and content more FE relevant and have them contextualised for FE.

CUP: is looking at evidence based selection for eBooks and is aware that FE pricing will be too high. However CUP knows that internally getting the pricing to come down to a more appropriate level for FE purchase will be difficult.

Feedback Mechanisms for FE: discussion took place about feedback mechanisms for FE librarians to feedback to JISC? e.g. the JIBS event on the 26<sup>th</sup> November. Liam and Carolyn say that would be a good opportunity for FE to feed back to JISC Collections.

JISC Collections: now part of a new division in JISC and is part of Content and Resource Discovery dept. Lorraine Estelle is the head of the department. This division brings together all of JISC's work content and resource discovery e.g. KB+ and Copac etc. This department will ensure that one policy is being communicated to the outside world and will be in place by the end of the year.

Open Access: JISC Collections is to help institutions implement the RCUK policy and the REF. JISC Collections is trying to take forward the Open Access agenda, looking at subscriptions, Gold or Green access and looking at different payment models. JISC Collections is having discussions with publishers about Open Access. JISC Collections is working with RLUK and the Publishers Association and is trying to sort out "double dipping" issues from both the institution's and the publisher's perspectives. JISC Collections is looking at issues around article processing charges: see JISC OAK <https://www.jisc-collections.ac.uk/Catalogue/Overview/index/1400> . It is also looking at Open Access challenges e.g. VAT.

Open Access is a reality – see RCUK <http://www.rcuk.ac.uk/research/Pages/outputs.aspx> ;

Welcome: <http://www.wellcome.ac.uk/About-us/Policy/Spotlight-issues/Open-access/index.htm>

HEFCE's consultation: <http://www.hefce.ac.uk/whatwedo/rsrch/rinfrastruct/openaccess/>

JISC is looking at how to work with publishers overseas and to see how to include provision for Open Access in their publications.

In relation to Open Access there is a need to ensure that the correct money is paying for the correct licence in Open Access e.g. make sure the Wellcome money is going to the correct publishers etc. There are different levels of granularity from different publishers regarding the granularity of licences so the author needs to know which licence to choose.

JISC Collections admits it is on a learning curve about Open Access and wants to be able to provide a consistent approach for authors and publishers. JISC Collections needs to work out who to contact within publishers to push the Open Access agenda forward.

"Double Dipping" will need to work for the benefit of the institutions and is trying to find out the data that is available to do the costs modelling for Open Access costs so that there will be a decrease in the overall subscription costs. It needs to look at providing a modelling tool for institutions. There is an acknowledgement that publishers are still trying to get geared up for Open Access and are trying to work out how the payments might be processed.

The JISC OAK pilot will be used to give guidance to people about getting publications made available through Open Access publications. There is an acknowledgement that the JISC OAK project puts researchers and institutions through the Open Access route regardless of whether or not they want to or can afford to.

eBooks: JISC Collections is often having difficulty about hearing what institutions are doing with eBooks. Different institutions are doing different things. Discussion around "Pearson University"

<http://www.bbc.co.uk/news/education-19245788> ; <http://www.thecompleteuniversityguide.co.uk/pearson-college> and how institutions such as these might give academics problems with intellectual property sharing.

JISC Banding: new bands to come into effect from August 2014 unless there is no negative impact in which case they would be able to come in this year. The totally new agreements run on new bands. JISC Collections want to help publishers understand they will get the same amount of money overall. Some institutions might or will end up paying more but there is hope that there will be few institutions that will end up paying more.

JISC Banding (cont.): the costs under the banding depend on the agreement as to how the costs will be managed. Institutions will need to look at individual subscription prices but will also need to look at overall costs to see if costs have increased or decreased overall. Where budgets are done by faculty working out overall costs could be an issue for some institutions.

KB+: version 3.3 is due to come out. This version will have integration with JUSP. KB+ will continue to be free at point of use. KB+ will be part of the core offering from JISC. KB+ is working to get 2014 data into it. Serials Solutions will be showing how KB+ is showing in the Serials Solutions Knowledge Base. The data provided by it will be the basis of NELSi2 negotiations. Working with GO KB in the USA and is sharing knowledge. It is intended to be used to track the developments of packages. It will be looking at eBooks and how it can handle them. In relation to eBooks it will need to find out what are the requirements of institutions in relation to eBooks e.g. ISBNs and Metadata. It is looking at integration with the Keepers Registry regarding post cancellation access. One member of staff is inputting institutional licencing data. It is expanding beyond JISC Collections agreements and is trying to keep up to date with publisher content changes. It is looking at how the date ranges of access to content can change, which can be problematic for the end user. It is better for KB+ to be the host of the data. Sourcing the data content is an issue. Often the publishers do not know what is in their packages. Innovative Interfaces (Millennium LIMS) and OCLC want to work with the data. Serials Solutions and OCLC want to use the licence information. The JISC Collections Licence comparison tool – the data from this is feeding onto KB+. All of the above should lead to increasing improvements in KB+

The meeting with Liam and Carolyn finished at this point and FB resumed the chair.

#### **Next Agenda items:**

8. **Mobile phone list:** updated
9. **Website:** YC and her partner Alistair have been working on the website over the summer period. There have been problems with the move to a new host and so the whole website had to be re-coded by Yvonne and Alistair. The last 5 years of the data have been kept live. The rest of the data is in an archive on YC's computer. YC has sent round the username and password for the JIBS GoogleDoc account. The committee record thanks to Alistair who is to be paid a small honorarium **ACTION: JH**
10. **Communication Methods:** FB had done a poll asking JIBS members and list users what communication methods to use. E-mail was the main choice and the rest were all equal. There was a discussion around which format to use e.g. Blog feeding into the news. Everyone should be signed up to use the JIBS blog.  
**Action:** NE to send out a JIBS committee e-mail reminding people how to use the blog.  
**Action:** FB to remind people and the chairs of enhancement groups how to use the Blog.
11. **Mailing Lists:** AM: has updated the information and has retired from JIBS effective as of the September 2<sup>nd</sup> 2013 meeting. **Action:** Lynne Meehan to take over the mailing list.
12. **Treasurer's report:** JC: announced she will be going on maternity leave from December and JIBS would therefore need a treasurer. The work level can be sporadic. The accounts are closed in September / October. The JIBS member's renewals are done before January. She explained the role and said people can ask her for more detail about it if they are interested.

**Action: All:** Please let FB know if you are interested in the role.

Accounts – approx. £17k in total in reserves.

13. **Letter Headers and Logo's:** **Action:** FB to send to YC

14. **Events:** discussion: events tend to lose money. If there are 3 events in 2013 / 14 the reserves are liable to decrease. The main expense for events is the venue, travel expenses for committee members and paying for the speakers. JIBS members tend to stay about 100. If an event were sponsored it could lead to accusations of bias.

**Action: FB** to ask JISC Collections to see if they would be interested in helping to sponsor the event in November.

Next event: 26th November 2013: Subject: eBooks. The title and venue have been chosen. London Location. One main hall and 2 breakout rooms.

Confirmed speakers: Caren Milloy, Jill Taylor-Roe, Elaine Mulholland and possibly Phil Gee.

How to structure the rest of the day?

Have the morning as a joint FE / HE session then split in the afternoon into separate HE and FE sessions.

**Action: AE** to contact Jamie Halstead

Discussion about getting a publisher to talk about the Open Access landscape.

**Action: LC** to contact academic or institutional publisher

**Action: HE: NE** to contact someone from the Kent consortium on the HE front.

**Action: FE: SH** to get a contact to speak from an FE perspective

**Action: Consortia Purchasing: EMH** to contact Michael McLaughlin of APUC to ask him to attend the event.

Catering and IT support: e.g. wifi via Eduroam, to be decided nearer the event.

Main co-ordinator of the event: NT

Speaker timings: usually 1 / 2 hour (approx.) per speaker.

**May 2014 event:** forward planning starts after the November event.

**Next AGM:** since the last AGM was in February 2013 and the constitution allows for the AGM to be held once every 15 months the next AGM could be held in May 2014.

**AOB:** None.

**Time and date of next meeting:** January: TBA.

**Location:** University of Greenwich

**EMH.**

**Action: EMH** to send out Doodle Poll.

**Action: NE** to try and source and will liaise with

Meeting closed at 3.25pm.