

## **JIBS-Ebsco Enhancement Group Meeting, 29/6/2010 at Birmingham University**

**Present:** Irene Barranco, University of Greenwich  
Matt Davies, Ebsco Information Services  
Steve Giannoni, Ebsco Information Services  
Nikki Green, Eduserv  
Patrick Overy, University of Exeter  
Maureen Richardson, Edge Hill University (Minutes)  
Ann Siswell, University of Bath Spa  
Gareth Smith, Ebsco Information Services  
Sue Stevens, University of Birmingham  
Bronwen Stone, University of Wales, Newport  
Sarah Thompson, University of York (Chair)

### **1. Welcome from the Chair**

Sarah welcomed Sue Stevens from University of Birmingham, Patrick Overy from Exeter and Matt Davies from Ebsco to their first meeting.

### **2. Apologies**

Sarah Robbins – Liverpool John Moores  
Wendy Evans - University College Plymouth St Mark & St John

### **3. Minutes of the last Meeting (25 Nov 2009)**

Irene pointed out that Barbara Gallagher had actually attended this meeting and not Irene. The rest of the minutes of the last meeting were confirmed as a true record.

### **4. Matters Arising**

***Forum now available to all members of this enhancement group.***

Action: NG and PO to contact GS for logon details

***RISM and RILM: questions posed by Cambridge University***

Action: GS to raise these specific questions with the product team.

Update: GS will pick up as this has not yet been done

**Sharing resources between Plymouth and other non UK institutions:**

Update: Wendy had not contacted GS with further details

**Harvard Referencing**

Still on development list but priority has been overtaken by Netlibrary and EDS

### **5. Jibs User issues**

**York: IBSS usage stats**

York reported that unusually high usage statistics for IBSS when compared to usage stats on the Ovid platform. Richard Debenham had investigated but could not find anything wrong. Irene also reported that usage stats for Greenwich were very high – could not possibly be right. Only IBSS and no other Ebscohost databases affected.

**Action:** GS to follow up with Mike Gorrell, Senior Vice President / Chief Information Officer

### **Leeds: Cinahl searching**

Problems with Proximity searching: “search engine on Ebsco host is unable to cope with the kind of search syntax which is used in Healthcare not just by researchers but even by level 3 undergraduates”. Leeds had already raised this with Ebsco and it is an ongoing service issue. Ebsco agreed that it had been raised by several other sites. It was agreed that there should be an official enhancement request.

**Action:** MR to email jibs users to get a list of sites who wanted this enhancement (similar to the Harvard referencing enhancement request)

### **Birmingham: JAWS**

“Could I add an issue about compatibility with JAWS (the text reading software to help people with visual impairment)? Unable to get the results to “Sort by Relevance”.

GS explained one of driving features of the new Ebscohost interface had been to improve compliance. He felt it might be a browser issue.

**Action:** GS to check with Ebsco technical dept if a known issue

### **Birmingham: Cinahl interface**

“Many students don’t realise that the searches they are doing are being saved and to see them you need to click on the search history tab. Is it possible to show the search history rather than having them hidden?”

**This is a setting in Ebscoadmin**

### **Open University: Browser problem**

OU had done some screen shots to show that search button is hidden when using Google Chrome

**Action;** GS to send screen shots to technical team

SS asked for clarification on **Cited and Times Cited** in Ebscohost databases and why there seemed to be inconsistencies

**Update from SG:** “Searchable cited references, as we refer to them, are not available for all publications. In the CINAHL database for example, there over 2900 journals indexed, however, only 1280 have searchable cited references”

AS asked about getting **usage statistics for mobile ebscohost**

**This can be down through the admin interface**

## **6. Access by staff at partner colleges who teach/support our students**

MR asked if Ebsco allowed this. The majority of Jisc, Nesli and EduserV deals now do allow it. NG says there is evidence to show that this can actually lead to increased sales as college academics realise the benefits of these databases for their own students. Ebsco do not allow it – mainly because they are an aggregator and some publishers will not allow.

**Action:** NG to send to GS the spreadsheet which shows the agreements for EduserV deals and who is considered an “Authorized user”

**Action:** GS to raise this issue with head office

## **7. Netlibrary**

Netlibrary was acquired by Ebsco on March 17<sup>th</sup>. Ebsco want to transfer NL to EbscoHost but no timeframe. Business will need to be transferred from California to Boston. Talks have started with publishers. Netlibrary had been 1<sup>st</sup> entrant to the market place but a “strict” model which had proved unpopular as other platforms became available. A “virtual” advisory board has been set up. Ebsco will continue to offer libraries several options for

purchasing eBooks. Libraries can select individual eBooks, create collections of eBooks or purchase pre-packaged eBook collection sets, or Subject Sets. There are over 90 eBook Subject Sets to choose from.

Key message: Model had to change and become more cost effective. Ebsco/Netlibrary are adding 2500 titles a month

Issues discussed included:

- Eduserv wants to build up a core collection of eBooks from different publishers.
- Netlibrary/Nowal deal which comes to an end in September 2010

**Actions:** GS to look into the Nowal/Netlibrary consortium and post September

**Actions:** NG to send GS the list of 40 core titles

**Actions:** MR to see if Netlibrary is included in Swetswise eBook catalogue

## 8. Ebsco Updates

SG went through some Ebsco updates:

Summer 2010 releases will initially be for EDS and added to Ebscohost where applicable.

New release will include:

- All limiters will be on the left bar (Ebscohost and EDS) and the right bar will be made up entirely of the federated connectors list (EDS only)
- Checkboxes will be added, allowing for very easy combining of multiple source types, multiple subjects, etc.
- Breadbox tracks ALL your search and refinement settings
- Source types will become more important
- Alert/save etc will be given more prominence
- Guest access will be become available soon (EDS only)
- Superior Composite Book Records - Organized in a new display
- Multilingual Searching - Currently 26 languages . Will be 40 by end of the year
- Advanced limiters, clusters, and search aids will also become available to assist multi-language searching within Ebscohost and EDS

Late 2010 and Early 2011 Releases will include:

- Hit Counts on clusters and source types
- Peer-Reviewed status classification will have been completed for 100,000 journals, enhancing the peer-reviewed limiter across the university's entire journal collection
- iPhone / iPod Touch application
- NetLibrary eBook integration
- Enhanced Autocomplete and new Database Advisor
- Composite Records for Journal Articles
- Folder enhancements

## 9. AOB

Sarah Robbins will continue to be on the JIBS/Ebsco enhancement group but wants to step down as secretary. ST asked for a volunteer. If interested, please contact Sarah Taylor ([st20@york.ac.uk](mailto:st20@york.ac.uk))

## 10. Next Meeting

Scheduled for Nov 2010 at University of Birmingham again