

Sherif EBSCO Enhancement Group
4th March 2021

Microsoft Teams: 14:30-15:30

Present:

Kathryn Halfpenny (KH), University of Liverpool - Chair
Helen Buchanan (HB), Imperial College London (Minutes)
Nadine Edwards (NE), University of Greenwich
Geraldine O'Beirn (GO), Queens
Sarah Robbins (SR) (Liverpool John Moores University)
Beverley Delaney (BD)(Open University)
Kerry Hadaway(KEH), (University of Southampton)
Emma Hollinshead (EH), Aston University
Peter Reid (PR) Bath Spa University

Richard Crookes (RC), EBSCO Information Services
Steve Giannoni (SG), EBSCO Information Services
Richard Bramwell (RB), EBSCO Information Services

1. Apologies for absence:

Tom Vause (TV), Leeds Beckett University
Susan Craig (SC), University of Sunderland

2. Welcome and Introductions

- i. Kathryn Halfpenny has taken over as Chair from Sarah Thompson
- ii. It was agreed that the Minute taker will be on a rota in alphabetical order by Surname.
- iii. Peter Reid from Bath Spa University was welcomed to the Group. It was agreed to add new members and that they should be a mix from the North and South and from teaching and research Universities

3. Minutes of the last meeting, 15 July 2020

No Changes made.

Matters Arising

4. Sherif user's issues & Feedback

B. Ability to customise the **messages to users when EBSCO update their Privacy Policy**. When EBSCO make updates to the privacy policy/GDPR, users are requested to accept the terms again to be able to continue using the personalisation elements of the services. But the notifications tell them they can continue to use EDS even if they do not accept the policy. For most institutions this will be true but, due to how we have our

single-sign-on set-up, our users have to accept the terms to be able to continue using the service (i.e. the login for personalisation is linked to their login for authentication). If we were able to customise the message that users get, it would help us make it clearer to our users and avoid confusion. ER 440738. JS to get an update from EBSCO authentication team to clarify this.

SG Authentication needs clarification and will report back to the group.

Feedback

A. ST raised the possibility of being able to view which enhancement requests were the most popular.

SG says that hopefully this can be addressed when in a call with Product Management.

SG There is an Ideas Website (Proquest) for enhancement requests, it is not a priority at the moment. Transparency is important.

B. HB asked if EBSCO invoices could be sent into Alma via API.

SG said EBSCO are working towards a future where systems would be more consolidated, such as EBSCONET being integrated with database billing.

SG EBSCO are working on EBSCONET to manage Journals to display more things, there is a long term pilot in the USA. Work to integrate EBSCONET with ALMA/Folio is in development.

Jenny Weston with working with EBSCONET customers.

C. TV requested if the free additional content on Holdings Management added during Covid-19 crisis, could be automatically deselected and removed when they expire. JS proposed Folio ERM as a possible solution to this but would also investigate this on EBSCO Admin.

KEH commented that this was a manual process and was not possible to do automatically

5. Format & Frequency of Meetings

It was agreed that the meetings would move to shorter quarterly and be online.

It was agreed that there should be a focus on particular topics, and views from the wider community sort on developments and enhancements.

BD How can we get the information about looking at enhancements to the wider community, SG Product development team to work with the group to construct surveys

Discussion on the topics to be covered included:

- PR talked about work carried out at Bath Spa on evaluating metadata – lack of full text PDF, SG – Product development and user services
- RB suggested EBSCOHOST/Discovery Service.
- RB Suggested E-books Ebsco Mobile App development
- E-book manager – share custom list of e-books
- GO suggested Accessibility

Plan topics a couple of meeting at a time to give time to plan.

It was agreed the next two meeting:

- End June/July the topic to be e-books
- End October/November the Topic to be Discovery

6. EBSCO Update

KH is there a time scale for Roadmaps for the next six months

SG Will come back to us, Roadmaps are set 3 months in Advance.

7. Any other business

None Received

8. Date and location of next meeting

End of June/Beginning of July Online