

## JIBS BSOL Enhancement Group 12 November 2010

12:30, BSI, Chiswick, LONDON.

### 1) Attendance

Roger Hines (RH), Michael Whitton (MW), Helen Hathaway (HH), Lawrence Jones (LJ)

Richard Lee (RL), Alban Smith (AS), Neil Wood, (NW), Newell Hampson-Jones (NHJ), Nick Fallon (NF), Susan McKeown (SMc) *by audio link*

Minutes: Neil Wood

### Apologies and Introductions

Hannah South sent her apologies and the JIBS BSOL enhancement group were introduced to everyone from BSI that hadn't previously attended a meeting.

### 2) Minutes of last meeting

**Accuracy** – no issues

**Matters arising:** Action points from last meeting

**Personalisation** – RL stated BSI currently has no personalisation in regards to the search results, however does expect this to change in 2011.

**Committees** - NHJ indicated to the group his intention through various promotion and discussions to increase the number of academics on BSI Committees as part of a commitment to integrate Academia more into standardisation and its processes.

**eBooks** – RH asked what the possibility was of more eBooks becoming available from BSI. RL stated that BSI already has some eBook collections through igroup.

### 3) BSI personnel changes

NW explained to the group his change in roll and that SMc will take over all Academic Account responsibilities from 1<sup>st</sup> December 2010.

SMc introduced herself to the group for the first time as the future National Account Manager – Academic and how she is looking forward to meeting everybody in 2011.

Susan's contact details are as follows:

Mobile: +44 (0)7500 915107

Email: [Susan.McKeown@bsigroup.com](mailto:Susan.McKeown@bsigroup.com)

RL – delivered the great news to the group of Renate's little baby boy who came into the world in June and that we look forward to welcoming her back to work sometime in 2011.

#### 4) Software Developments

##### BSOL Roadmap Update

RL explained that funding has been approved to start a wide variety of service enhancements in 2011 and beyond. BSI has begun full business and technical analysis of the roadmap in detail. BSOL is starting to evolve from essentially a PDF repository to a more complete interactive product with many detailed features.

NF would like to know if RH would like to form a virtual user group to test the BSOL system enhancements?

RL presented a Power Point on the BSI roadmap to the group and discussed the way that we have used BSOL in the past and the transition of how we would like to see it in the future, for example moving from **Search, View, Print** to **Discovery and Problem Solving**

The ultimate aim is BSI would like to expose the full document cycle to being able to understand its origins, its past and importantly its future (with proposed drafts and standards in development).

BSI would like BSOL to be as flexible as possible and this includes items like subscription models.

NF asked if students would benefit if they could purchase standards on an individual basis to which the group decided against as this is essentially a loss of control and could well duplicate University content already in existence. HH would welcome the idea of evaluating a standard/book for purchase or loan if not part of an existing subscription; however the mechanics for this are not currently in place certainly from BSOL.

RL indicated to the group that BSI are now in a position where we employ more IT staff to help with software 'bug fixes' than we had 6 months ago.

##### Resource Discovery Systems/ Federated Search

RL talked about content delivery and the future possibility of BSOL integrating with technology such as iPads and eReaders. There is also a push to look at the use of BSOL on mobile devices. Some services are already available via Mobile such as Primo and IEEE.

RH mentioned that in his experience there appear to be very few students who in fact own an iPad/Book Reader, however quite a number are searching the library catalogue using a mobile phone device.

RL discussed BSOL and metadata search engines like EBSCO, Summon and Primo and that BSI will have its metadata available within Primo within the next two months with other operators to follow.

### Search Enhancements

RL – Issues will be addressed and enhanced in all future developments. Relevance Ranking will be updated and re-calculated very soon and BSI are working closely with our search engine providers to enhance this feature which should be ready by first quarter of 2011. Testing will begin at the end of November 2010. RL invites users to help find any system glitches or areas which require any enhancement work for BSI to concentrate on over the next period.

RL wants BSOL to be able to help the students understand the mechanics of a standard when one is searched upon as well as the context it was written in for the market place.

RL explained the possible integration of a 'did you mean' feature to BSOL search, along with other features such as saved searches, widgets, newsfeeds and customisation ie adding Logos.

### Logout Issues

RL said there is a potential bug fix to this issue which could go live on 13<sup>th</sup> November with new screens 1. Confirming Log Out process and 2. Saying all licences are in use if this is the case rather than just taking the user to the log in page.

NW to contact all customers affected

## **5) JISC 2011**

AS had a preliminary meeting with Liam at JISC last week regarding a proposed BSOL agreement for 1<sup>st</sup> June 2011 onwards, however no firm conclusions have been made at the moment, but AS will have details back to JISC in the coming days with a view to publicise any offering by January 2011 at the latest.

## **6) Standards Content in Academia**

AS asked the group what they would ideally like the JISC offer to encompass and what the limitations of the JISC License should be with examples such as overseas campuses, franchised courses and KTPs.

All Universities who have the JISC agreement moving forward will be required to be a BSI Member, with the current rate set at £166.00 plus VAT.

HH mentioned that there could be a possible bolt on opportunity for health + safety plus Estates departments to utilise the valuable BSOL service moving forward and overseas implications on sites needs to be clarified clearly.

AS is considering various options for BSOL within the FE sector, looking at specific collections to appeal to their curriculum needs.

AS/RL agreed to check links between a University VLE area to the summary page of a standard in BSOL especially through a Blind log in interface and IP.

## **7) AoB**

NW raised the point of how to promote BSOL more within Universities – ‘Have posters died?’

RH has a Blog’ newsletter which is updated real time and can be used to promote resources within the University.

HH explained that she regularly focuses on a database of the month, with BSOL featuring at least once a year, plus a ‘Tips’ feature which is updated on a regular basis.

LJ has a monthly newsletter

MW has a newsfeed which is a news items on their website (which also generates an RSS feed) and this is well received. They are considering creating a blog for science and engineering.

The issue with posters is there seems to be nowhere to put them, so Universities have developed Power Point plasma screens within the library to advertise internal matters plus added external features, of which BSOL could benefit from.

## **8) Next Meeting**

Next meeting was suggested for April 2011 – RH to confirm