

## BSOL Academic Panel Meeting Minutes 29<sup>th</sup> May 2014

### Attendees:

Michael Whitton (MW) – University of Southampton  
Mano Jacobs (MJ) – Imperial College  
Alastair Sleat (AS) – UWE

Fergal Carroll (FC) – Product Manager  
Rosmarie Matter (RM) – Head of Licensing  
Newell Hampson-Jones (NH-J) – Education Sector Representative  
Maya Heath (MH) – Trainer Online Products  
Angie Wong (AW) – Product Analyst

### Minutes of last meeting

Reviewed with no further actions.

### Updates on BSI & BSOL

An overview of recent enhancements to BSOL:

- The document viewer has been enhanced to make reading and navigation easier:
  - uses the full screen to display standards
  - biblio information panel is collapsible, leaving more screen space to read documents
  - keyboard navigation has been added to improve navigation through a standard
- Notification emails now link to the bibliographic information pages in BSOL
- Notifications lists can be exported to MS Excel
- The search results export limit has been increased to 4,000 results. This enables users to export and print a list of the standards contained in a module

### JISC Academic Agreement

RM: the new (2014–2017) JISC agreement is essentially a roll-over of the previous agreement. In consultation with JISC, BSI agreed to continue working with the old JISC Bands which means more stable pricing for universities. The Agreement now makes it explicit that the price is for UK-based users and steps have been taken to address the infringement issues.

### Infringement issues

Through 2012 and 2013, academic accounts were used in attempts to download PDFs of the entire contents of BSOL. To minimise such instances of infringement, provision has been made in the new Agreement for a distinction between Professional Users and Students. Professional Users have full access rights while students do not have download rights but can view, copy/paste and print a standard from the Viewer. RM explained that the features to make the access differentiation between Professional Users and Students are under development but that at renewal in 2014 all Authorised Users still have full access rights. FC mentioned that printing from the Viewer was expected to be released in the Summer. RM said that universities would receive 3 months advance notice before the change was implemented. MJ raised concerns as to how this would affect the student population and asked whether it would also apply to research students who need downloading and printing functionality to facilitate their projects. RM agreed to look into this. **Editor's comment:** since the JIBS meeting and following concerns voiced by universities, BSI has also looked at other approaches to address the infringement issues. BSI expects to be able to report on its findings in the Autumn (2014).

**Action:** There will be joint BSI/JISC communications to all academic communities well in advance of any changes.

### Partner Colleges

AS noted that the academic landscape has been changing, with many institutions now working with partners. UWE have partner colleges (mostly FEs) in the UK. MW confirmed that Southampton has a wholly-owned overseas campus and that his institution would expect these students to have access to resources. Southampton use IP ranges rather than Athens. MJ reported that ICL has an agreement with a Singaporean

university but expects its partner to be a direct subscriber to resources. As the new JISC licence now explicitly states that access is for UK-based use, BSI expects to receive questions regarding overseas or partner access. JISC provides guidance on this and BSI is expected to make use of their expertise for drawing up a model that factors in partner colleges in the UK and abroad.

**Action:** RM to work on model.

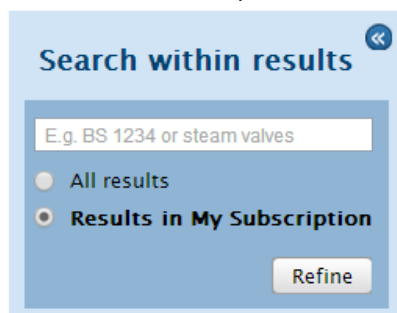
### **Employable Knowledge – BSI research on UK education about standardisation.**

NH-J gave an overview of recent research, undertaken by BSI in association with the Department of Business, Innovation and Skills, into education in the use of standards and benefits of standardisation across the UK. Following this research, the BSI Academic Sector team have been working on a strategy to support the teaching of standards use. NH-J handed out copies of the resulting paper.

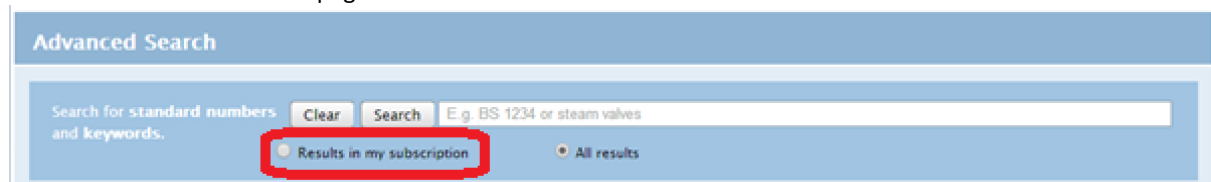
### **Update from the Academic Sector**

- Since BSOL searches are performed across the full content set by default, some users had the expectation that the text of all documents returned as results would be accessible, rather than only the results within their subscription. (Some documents are only available in hard copy and therefore not part of the subscription.) The panel suggested that a filter restricting searches to the content of a subscription would be worthwhile.

**Action:** this feature is present in the left hand filter panel on the search results page:



and in the Advanced Search page:



- Students using discovery engines expect to be able to access the full text of standards they find there. However, discovery engines don't apply knowledge of an institution's subscription to the results they return. The user experience would be better if discovery engines restricted their search capabilities to BSOL modules available to the end user.  
**Action:** RM to review the discovery engines link resolver processes and their ability to restrict searching to modules available to an end user.
- Searches within BSOL for the terms 'Eurocode' and 'Eurocodes' produce different results.  
**Action:** FC to investigate the search logic with the BSI IT development team
- It was felt that BSOL could be more widely advertised on campus.  
**Action:** FC to liaise with BSI marketing to provide material to panel member institutions
- Some institutions had reported problems with EZ-Proxy, although the instances were isolated and could be historical. BSI have no outstanding instances of EZ-Proxy problems and none were reported in 2014.  
**Action:** Panel to inform BSI of any instances they become aware of so that BSI can follow up and resolve them.
- Students are unable to prioritize search results by standard numbers.

**Action:** FC to review search result ranking options as part of BSOL development roadmap

- There was a query about how best to purchase a standard on behalf of someone else, given the terms of the BSOL licence. It was suggested that a hard copy should be purchased and forwarded on.

**AOB**

None

The next meeting was tentatively scheduled for November 2014.